Contact Us

For customer support
call (877) 997-9000
(8am-9pm Eastern Time)

www.rca4business.com

Telefield North America
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Phone Features

Full Duplex Speakerphone
Allows the user to experience natural, free flowing conversation with high quality audio.

Phonebook and Blacklist
The built-in phonebook allows you to add frequently called contacts while entries in your Blacklist will be automatically rejected by the IP120S.

Call logs
Call logs let you see calls you've dialed, received, missed and forwarded. The call logs can be accessed from the phone or web interface.

Voicemail
Allows you to easily access your messages.

Call transfer
The IP120S supports two methods of transferring a call to another phone: announced and blind transfer.

Call forward
Automatically diverts all incoming calls to a designated number.

3-Way conference
Connect two separate calls into one group phone call.

Find out about more features of the RCA Business Phone Service at rca4business.com

Your Voicemail

Setting up your voicemail

1. Press the Voicemail key on your RCA IP phone.
2. Enter your passcode. (Default passcode is 1234)
3. Follow the system prompts to change your passcode and greeting.

Accessing your voicemail

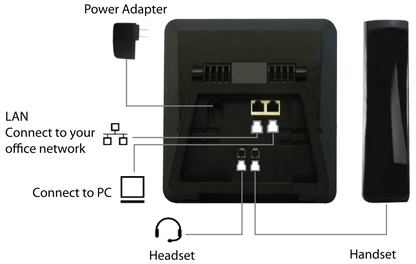
1. Press the Voicemail key or dial your telephone number.
2. Interrupt the voicemail greeting with * key.
3. Enter your passcode.

quick start guide

IP 120S

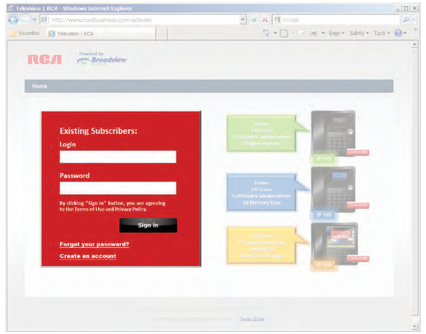
RCA

Connecting the IP 120S



Activating Your Service

To set-up your RCA IP 120S for service, go to rca4business.com/activate on your web browser. After a few steps your phone number, voicemail and other features will be ready to use.



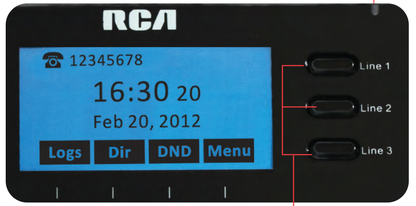
Status Indicators

Power LED Status

Steady blue - New message or on a call

Blinking blue - Call is muted or network is not ready

Off - Phone is idle



Line LED Status

Steady blue - Line is active

Blinking blue - Incoming call or a call is on hold

Off - Line is idle or not provisioned

Icon List

Icon	Description
	Account registering
	Account registration succeeded
	Account registration failed
	In handset mode
	Handsfree mode activated
	In headset mode
	Call muted
	New missed calls
	Incoming call
	Outgoing call
	Call forwarding activated
DND	Do not disturb function activated
A A	Auto answer activated
	Voicemail
	Call on hold
	Flashes when internet is disconnected
	Keypad Lock